



Health and Social Care Level 1/2 Mock Revision List

Year 11 – November 2024

UNIT/EXAM	CONTENT/SKILLS
<p>Cambridge National Health and Social Care Level 1/Level 2 (J835)</p> <p>R032: Principles of care in health and social care settings</p> <ul style="list-style-type: none">• Written paper: 1 hour 15 minutes• 70 marks• 40% of award	<p><u>Topic 1: The rights of service users in health and social care settings</u></p> <ul style="list-style-type: none">✓ Types of care settings✓ The rights of service users✓ The benefits to service users' health and wellbeing when their rights are maintained <p><u>Topic 2: Person-centred values</u></p> <ul style="list-style-type: none">✓ Person-centred values and how they are applied by service providers✓ Benefits of applying the person-centred values✓ Effects on service users' health and wellbeing if person-centred values are not applied <p><u>Topic 3: Effective communication in health and social care settings</u></p> <ul style="list-style-type: none">✓ The importance of verbal communication skills in health and social care settings✓ The importance of non-verbal communication skills in health and social care settings✓ The importance of active listening in health and social care settings✓ The importance of special methods of communication in health and social care settings✓ The importance of effective communication in health and social care settings <p><u>Topic 4: Protecting service users and service providers in health and social care settings</u></p> <ul style="list-style-type: none">✓ Safeguarding✓ Infection protection✓ Safety procedures and measures✓ How security measures protect service users and staff



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Specification & Link to Past Papers

[Cambridge National Health and Social Care Level 1/Level 2](#)

Essential equipment

Black pens, pencil, rubber.

Key Information

- The exam will have 6 compulsory questions.
- Question types include short answer, medium answer, and extended response.

Revision materials

Revision resources on Teams, Sharepoint, revision tasks from department.

Suggested revision activities

Complete revision mats or use flash cards to test yourself on each topic. Answer practice exam questions and use the mark schemes to check and correct your answers.